

MTAC Focus Group Session Notes

Wednesday, November 18, 2020

MAIL ENTRY & PAYMENT TECHNOLOGY

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SESSION 1: Packages (Wurman, MEDEIROS, MTAC INDUSTRY LEADERS)

DISCUSSION TOPIC – Industry Auto Correction Process (Virtual Overlabel Solution)

The ask from the Industry is to use an electronic auto correction process in Package Platform instead of a physical overlabel solution to update any changes if rate is changed, which is similar to the current process we have designed for auto correction on manifest errors. The Postal Service will take back for discussion.

Action Item: Describe current USPS process in validating manifest errors.

DISCUSSION TOPIC – EPS

Performance issues with EPS reports (Commercial Shipping and Detail Report)- address in EPS/IV work group
Download of Detail reports- issue with report showing blanks when downloaded in Excel, CSV and PDF.

Action Item: PDF is still a known issue, Lisa Arcari will look into Excel download issue.

Slow performance challenges? Performance issues will be reviewed in EPS/IV work group.

DISCUSSION TOPIC – USPS Returns Rating Engine

USPS Returns pricing is based on average pricing when an accurate price cannot be determined, and is not based on SKU if there is not an accurate way to price pieces. This makes it difficult for Industry to reconcile.

SESSION 2: Letters (Wurman, Marinelli, Ruppel, MTAC INDUSTRY LEADERS)

DISCUSSION TOPIC – EPS

EPS/IV work group – plan to get organized and launched by December 2020.

What is the issue where active permits are being deleted? Is it due to CAPS migration? This is showing in EPS profile of permits deleted when a permit has been cancelled.

DISCUSSION TOPIC – Mail Irregularity

Webinar to demonstrate how to review irregularity reports is scheduled for Industry on November 24th and will be recorded and posted to PostalPro.

DISCUSSION TOPIC – Mailpiece Image

Images will only be made available to USPS employees, who can then support any questions with the Industry should an assessment issue arise that would require the review of an image. Industry wants to set up a meeting with USPS legal and Industry legal to understand why the images are not being allowed for Industry view.

Action Item: Set up meeting with legal- USPS/Industry

SESSION 3: Flats (Wurman, Smith and Kliever, MTAC Industry Leaders)

DISCUSSION TOPIC – EPS

Action Item: What will the status of EPS accounts show in the BCG Account Management Tool:

If EPS account is deactivated?

If EPS account is suspended?

Request to Add a CSV/Excel download option in EPS- to be discussed in workgroup

Request for eDoc submitter to delegate EPS data associated with postage statement- to be discussed in workgroup

DISCUSSION TOPIC – Debit versus Trust identification on BCG

Action Item: Date for CR not yet known, need to schedule

DISCUSSION TOPIC – Update on Task Team 30

Task team 30 has closed.

DISCUSSION TOPIC – Auto-finalization of Postage Statements for non-Full-Service Mailers

Are there any details on how MEPT would implement Auto-FIN for postage statements for mailers that cannot migrate to seamless acceptance due to mail makeup- ie: Saturation mailers? MEPT continues to review options that will allow for Auto finalization for non-seamless mailers.

Discussion Topic- Periodicals Statement of Ownership

Difficult in 2020 to file due to limited staffing at BMEU's.

Template now uploaded in BCG for statement of ownership 2021

Action Item: Ensure requestor publications Statement of Ownership can be uploaded electronically to BCG

DISCUSSION TOPIC – Update on SKU pricing?

Where is USPS on SKU pricing? We are still looking at it but have not updated to using for pricing as of yet.

DISCUSSION TOPIC – CRID assignments in the Business Customer Gateway

Should CRIDS automatically be assigned in the BCG when a customer opens a new BCG account even though they already have a CRID assigned to them? Also when a Mail Service Provider opens a permit, *PostalOne!* creates a new CRID.

Action Item: Understand process on USPS side on what drives CRID creation

Action Item: Refresher to field on how to open permits, use CRID if already assigned.